



PREVENTIVE MAINTENANCE AND SERVICE COVERAGE

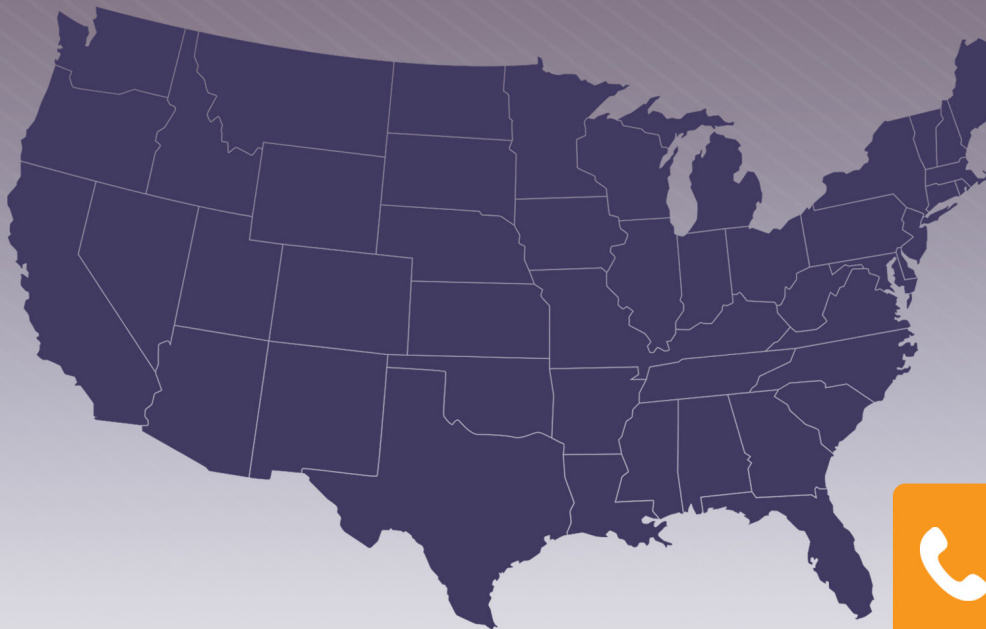
MEDI-PRODUCTS
SERVICE PACKAGES

NATIONWIDE SERVICE PLANS

From Big Cities to Small Towns, We Keep Your
Healthcare Facility Powered-Up and Your Mind at Ease

Not Just Preventive Maintenance, It's Proactive Maintenance

The key to long-lasting and reliable power is eliminating threats to your facility before they happen. Reliable backup power prevents costly downtime, protects patients, and guarantees ultimate peace of mind. That's where we step in. By letting the same experts who built your battery backup unit maintain it, you unlock direct access to key resources like OEM components, factory trained technicians and manufacturer blueprints without needing to lift a finger. Because, it's more than just a preventive maintenance plan, it's a proactive maintenance solution.



- ✓ Factory Trained Technicians
- ✓ Flexible Scheduling Options
- ✓ Full Front-to-Back Inspection
- ✓ On-Call Tech Support



CONTACT US TODAY
FOR MORE INFORMATION



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Service Offering	Bronze	Silver	Gold	Notes
Scheduling & Contract Renewal Notifications	✓	✓	✓	Scheduled during standard business hours
Telephone Technical Support Services	✓	✓	✓	Standard business hours
One Annual PM Service Visit	✓	✓	✓	Per year contract
Service Report + Maintenance Log Update	✓	✓	✓	Per year contract
Quarterly PM Service Visit (CDC Compliant)		✓	✓	Per year contract
Unlimited Unscheduled Repair Visits			✓	Per year contract
Travel/Labor Included with Unscheduled Repair Visits			✓	Per year contract
Repair Parts Included			✓	Per year contract
4-Year Replacement Batteries				Quoted separate

BRONZE PREVENTIVE ESSENTIALS

Best for:

- ✓ Sites that mainly want baseline preventive care and a clear annual checkup + basic support
- ✓ Organizations that need service records/maintenance logs for internal QA but don't require quarterly compliance PM.
- ✓ Budget-sensitive locations that want to reduce risk of surprise downtime with an annual PM

Included

- ✓ Scheduling & contract renewal notifications (standard business hours)
- ✓ Telephone technical support services (standard business hours)
- ✓ 1 Annual PM service visit (per year contract)
- ✓ Service report + maintenance log update (per year contract)

Not included

- Quarterly PM (CDC compliant) not included
- Repair visits — not included
- Travel/labor for repairs — not included
- Repair parts — not included
- 4-year replacement batteries — quoted separately

SILVER COMPLIANCE PM PLUS

Best for:

- ✓ Sites that need more frequent PM to stay inspection-ready and align with CDC-compliant quarterly maintenance routines.
- ✓ Mission critical locations needing the assurance of quarterly checks that help prevent failures.
- ✓ Teams that still want to control repair spend separately, but want strong preventive coverage and consistent documentation.
- ✓ Multi-site customers who benefit from a standardized quarterly cadence for scheduling and maintenance logs.

Included

- ✓ Scheduling & contract renewal notifications (standard business hours)
- ✓ Telephone technical support services (standard business hours)
- ✓ Quarterly PM service visits (CDC compliant) (per year contract)
- ✓ Service report + maintenance log update (per year contract)

Not included / add-ons

- Repair visits — not included
- Travel/labor for repairs — not included
- Repair parts — not included
- 4-year replacement batteries — quoted separately

GOLD FULL COVERAGE SERVICE

Best for:

- ✓ Sites where downtime is costly and they want priority-like coverage through unlimited repair visits.
- ✓ Teams that want predictable annual service cost by bundling labor, travel, and repair parts into the package.
- ✓ Mission-critical locations that can't afford delays with approving each repair.
- ✓ Customers who want a true "worry-free" plan: quarterly PM + ongoing break/fix support with fewer approvals and less admin.

Included

- ✓ Scheduling & contract renewal notifications (standard business hours)
- ✓ Telephone technical support services (standard business hours)
- ✓ Service report + maintenance log update (per year contract)
- ✓ Quarterly PM service visits (CDC compliant) (per year contract)
- ✓ Unlimited unscheduled repair visits (per year contract)
- ✓ Travel/labor included with unscheduled repair visits (per year contract)
- ✓ Repair parts included (per year contract)

Not included

- 4-year replacement batteries — quoted separately



Why Preventive Maintenance Matters

Preventive maintenance delivers peace of mind by protecting critical backup systems from unexpected failure, reducing downtime risk, and ensuring reliable performance when power interruptions occur.

- Ensures reliable battery backup performance
- Reduces risk of unexpected downtime
- Detects potential failures early
- Supports inspection and compliance readiness
- Provides documented service and maintenance logs

A Preventive Service Plan Is the Perfect Solution for Every Organization, Big or Small.

- ✓ Community Health Clinics
- ✓ Office-Based Surgery Centers
- ✓ Ambulatory Surgery Centers
- ✓ Pharmacies
- ✓ Laboratories
- ✓ Universities
- ✓ Schools
- ✓ And More!



FACTORY TRAINED TECHNICIANS | FULL FRONT TO BACK INSPECTION | ON-CALL TECH SUPPORT

**CALL OR CLICK TO SCHEDULE
YOUR ASSESSMENT TODAY!**

800.765.3237

www.mediproducts.net/maintenance/form